NEWSLETTER

ISSUE 1 | FEBRUARY 2022



Welcome to our first Newsletter of 2022!

It has been a busy start to 2022 here at Remuera Village Medical Centre. Many of you are aware we have had several staff changes over the past few months so below you will see an updated list of personnel here at RVMC.

Also with another variant of Covid-19 prevalent in our community we wanted to keep you informed of the operational changes we are making in order to keep our patients, community, and staff safe.

The Team at RVMC

Dr Azra Kreho-Staka General Practitioner

Dr Rosie Brhanovic General Practitioner

Dr Lisa Stevenson General Practitioner

Dr Andrew Nelson General Pracititioner

Vicki Metekingi Practice Manager

Karen Trethowen Lead Nurse

Louisa Green Registered Nurse

Maka Zhuga Registered Nurse

Talitha Peni Practice Administrator

Annie Philson Reception

> Karen Field Reception

Keryn Stuckey
Reception

Hayley Whittaker Reception

Samantha Metekingi Reception - temp



Be kind



OMICRON COVID-19 RESPONSE PLAN

As you will be aware the latest variant of Covid-19 – Omicron is now spreading throughout the country which is putting significant pressure on our health system.

As we enter phase 2 of the COVID-19 Response plan we will be making a few changes to the way we will be looking after you and your families' healthcare over the coming weeks.

From Monday the 21st of February 2022, our consultations where possible will now be virtual – either phone or video will be the preferred consultation method to keep our patients, our community and our staff safe.

We are hoping to be able to conduct most of our consultations virtually, however we will still have allocated times throughout the day when we will be seeing patients face to face, our doctors and nurses will organise these appointments after speaking with you.

As of Friday the 18th of February 2022 we will be re-opening our online bookings. Please note that <u>ALL APPOINTMENTS</u> booked through our website are either phone or video consults, if you need to be seen in person your doctor will advise you of this during your virtual appointment at which time a follow-up appointment will be booked for you. (at no extra charge).

WE NOW OFFER COVID VACCINATIONS

Please note that in order to run a Covid vaccination clinic we must have a minimum of 7 patients booked in on that day. For that reason some bookings may be re-scheduled and you will be notified by phone if this affects you or your child. If in doubt please call reception.

PHONE: 09 524 5547

EMAIL: admin@rvmc.co.nz

REPEAT PRESCRIPTIONS

Repeat prescription requests will be processed in 24-48 hours, please ensure you contact us before your prescription runs out to ensure that you have enough medicaion to last you.

EMAILS TO MEDICAL STAFF

Please note that emails to our medical staff that require advice, results and or a prescription request are classed as a consultation and will be charged to you accordingly.